

Single Member Cabinet Decision

Executive
Forward Plan
Reference

E2343

**Annual Complaints Report for Health and Adult Social Care
2010-2011**

Decision maker/s	Councillor Simon Allen, Cabinet Member for Wellbeing
The Issue	<i>The Council and PCT jointly have a statutory responsibility to publish annually details of complaints and representations made to Adult Social Services.</i>
Decision Date	5-Dec-11
The decision	(1) To ADOPT the Adult Social Care Annual Complaints Report on behalf of the Council
Rationale for decision	It is a statutory requirement that the Council must publish this report
Financial and budget implications	None identified
Issues considered	<i>Social Inclusion; Customer Focus; Young People; Equality (age, race, disability, religion/belief, gender, sexual orientation); Human Rights; Other Legal Considerations</i>
Consultation undertaken	CX Mon 151
How consultation was carried out	Published in PBHW Agenda for meeting 16-Dec-11
Other options considered	None
Signatures of Decision Makers	
Date of Signature	

This decision is subject to Call-in within 5 working days of publication